## Process for the Focus Groups

Client referred	Whilst client on waiting list	Once allocated to counsellor/ group
e client is referred to receive nselling with YOU Counselling		Client is asked within sessions if the
Centres for either Sexual Trauma or Domestic Violence. Client has phone call to organise the pre-allocation appointment. Within the Pre-allocation appointment call the client is offered the chance to have more information on the groups YCC run, this could be retreats, support groups or our focus groups.	emails, within this email or letter there is always the mention of our group sessions and if they choose to be a part of our focus groups, or retreats. Each quarter a member of the SPOC team will call the male clients asking for feedback on various things, how they doing the STAR / Paragon Service, where they heard about us, also ask male clients good places to promote our services. The opportunity is then given to the male clients again to take part in a quarterly Focus group to be able to coproduce more of a bespoke service to male clients.	counsellor deems it appropriate if the client wishes to take part in support groups, become a volunteer or be a part of the quarterly focus groups.